



# A German retail giant engages provalida to help it manage IT project resources with OpenText™ Project and Portfolio Management

To ensure reliability and high performance for internal and customer-facing apps, the bank uses OpenText LoadRunner Professional, UFT One and UFT Digital Lab solutions to manage software testing on a large scale, including significant automation.



We have reduced the month-end processing by more than 80%; our client is highly satisfied with the solution from provalida and OpenText.

**Attila Mozes**

Managing Director and Founder, provalida GmbH



## Challenges

- Support ambitious digital expansion plans by ensuring IT projects run smoothly
- Accelerate key month-end employee and contractor timesheet processing
- Resolve configuration issues and remove process bottlenecks

## Solution

- Optimized month-end processing.
- Supported ongoing system management operations.
- Introduced new concepts for better resource management.

## Results

- Accelerated key processing step by 80%.
- Simplified software upgrades.
- Strengthened partnership.